



Safeserve



TAKE ADVANTAGE OF THE LATEST TECHNOLOGY

• WHAT IS IT? • WILL IT HELP? • DOES IT WORK?

Don't worry, we'll take care of you. Our experts will help you get the most out of the Internet. It's what we do. The real business benefits of the latest technology are often obscured by the hype.

Why Safeserve?

•
the Internet is our passion.

•
we ensure our services are the best available.
We won't deal with anything less.

•
we are constantly identifying and evaluating the latest technology.
We don't outsource innovation – we supply it ourselves.

•
your business is unique, so is our service to you.
Our services are driven by client needs and tailored to
your individual requirements.

•
we don't lose interest once you become our client.
We continually strive to improve what we are doing to
benefit your business.

•
our customer support is not automated or outsourced.
We talk to you and with you.

•
Because we care.
Because the internet is our passion.

CORE SERVICES

- **Managed Email** – Safeserve’s cost-effective packages include malware and spam protection, and full email archiving as standard. Suitable for large and small organisations that don’t want to spend their time keeping on top of the latest threats to their legitimate email. No other company provides such a comprehensive service at so reasonable a price. The state-of-the-art webmail interface provides access anywhere from any computer.
- **Safeserve SecureMail** - an encrypted email system for internal and outgoing messages that provides confidentiality and security. As easy to use as ordinary email; an additional “Send Secure” option is available for Outlook and no additional hardware or software is required for the recipient. Uniquely it doesn’t require recipient pre-enrolment as it uses Identity Based Encryption (IBE). All PKI keys are generated by our own secure server in the UK.
- **Email Mailshots and Newsletters** – we can handle every stage of the process from database management and procurement, copywriting and design, to the final mailout. Clients wanting to handle their own email campaigns get direct access to our Safeserve Mail Campaign platform with its templates, email tracking and database facilities.
- **Exchange Hosting** – Safeserve's Hosted Exchange Email solution provides all the benefits of Exchange, without the capital investment or management overhead of running your own Exchange Server. Of course it benefits from Safeserve’s own spam and virus protection and includes archiving and backup as standard. Public and shared folders are supported both in Outlook and Entourage as is OWA (Outlook Web Access).
- **Offsite Data Backup** - our managed backup service protects valuable computer data regardless of what happens to your computer systems. We tailor our solutions to your requirements, whether it be for server systems with terabytes of storage, Small Business Servers, workstations or laptops requiring data to be automatically backed up, encrypted and securely stored on our offsite servers.
- **Website Hosting** – on the latest Windows 2003 64 bit server platforms, owned and supported by Safeserve. Fully supports .NET, ASP, SQL server, PHP, Perl and MySQL. With our own name servers we can offer failover solutions for mission critical websites and create special name records for clients wanting remote access to their office systems.
- **Domain Hosting** - a comprehensive domain registration and hosting service on our own servers housed at Telehouse Metro in the City of London.
- **Broadband Services** - Safeserve specialise in the provision of high speed uncontended ADSL 2+ service (up to 24Mbps) and the new wireless Symmetrical WiMax (up to 10Mbps) where available. Both services may be used simultaneously with load balancing and failover; they are also ideal for VPN and VoIP.
- **Support** – we continuously monitor, support and maintain large and small server and workstation installations both remotely and on-site.

All these services are supported by our own expert installation and support staff.
All services comply with UK, EU and US legislation.

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